

# Mental Health and Substance Use Resources for Law Enforcement

## State of Delaware Behavioral Health Crisis Hotline:

A toll-free statewide telephone system that individuals can utilize for emotional support, information, referrals, and access to local providers and resources. *The hotline is staffed 24/7.*

Responders may dispatch a crisis mobile team to meet your teams, if necessary, to assess the individual in crisis, identify the major issues, and develop a plan to access care.

*Northern Delaware:* 800-652-2929

*Southern Delaware:* 800-345-6785

## Recovery Innovation (RI) Facilities:

Operating like a behavioral health emergency department, RI is a 24/7 service that diverts from the emergency rooms and IMDs by allowing clients to stabilize, be assessed, and navigated to the appropriate level of care. These crisis facilities accept all walk-ins, ambulance, fire and police drop-offs for adults (18 and over) in a mental health crisis. These facilities will never reject a first responder as you are vital partners in safety emergency diversion.

The (2) facilities will:

1. Accept all referral and offer walk-in for first responder drop-offs
2. Offer capacity to accept all referrals at least 90% of the time with a no rejection policy for first responders
3. Not require medical clearance prior to admission but rather assessment and support for medical stability while in the program
4. Design services to address mental health and substance use crisis issues
5. Employ the capacity to assess physical health needs and deliver care for most minor physical health challenges with an identified pathway in order to transfer the individual to more medically staffed services if needed
6. Be staffed at all times (24/7/365) with a multidisciplinary team capable of meeting the needs of individuals experiencing all levels of crisis in the community
7. Screen for suicide risk and complete comprehensive suicide risk assessments and planning when clinically indicated
8. Screen for violence risk



**DELAWARE HEALTH AND SOCIAL SERVICES**  
Division of Substance Abuse and Mental Health



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## Locations:

- *DE Ellendale* | 700 Main Street, Ellendale, DE 19941 | Tel: 302-424-5669
- *Newark* | 659 E. Chestnut Hill Road, Newark, DE 19713 | Tel: 302-318-6070

## State of Delaware Bridge Centers:

Delaware Bridge Clinics, exist in each county in Delaware (contact info below). These locations provide substance use disorder and mental health services such as:

- Evaluations/screenings
- Treatment referrals
- Recommendations for wrap-around support services such as transportation and housing
- Training to administer naloxone
- Connection to a navigational peer

These services are available to all clients, regardless of ability to pay.

## Locations:

- *New Castle* | 14 Central Avenue, New Castle DE 19720 | Tel:302-255-1650 |  
Hours of Operation: 9AM - 4:30PM
- *Kent* | 805 River Road, 3rd Floor, Dover DE 19901 | Tel: 302-857-5060 |  
Hours of Operation: 8:30AM – 4PM
- *Sussex* | 546 S. Bedford Street, Georgetown DE 19947 | Tel: 302-515-3310 |  
Hours of Operation: 8:30AM – 4PM

For more information on resources listed above, please contact Glenn Owens at (302) 228-5851 or [Glenn.Owens@delaware.gov](mailto:Glenn.Owens@delaware.gov).

